



New Freedom Apartments

January 2011



Professionally Managed by Springwood Real Estate Services



Community Management Office

146 Springwood Drive
New Freedom, PA 17349
717-227-9653

Pam Carver
Residential Manager
pcarver@springwood.net

Matt Howarth
Service Manager

Supportive Services
Cindy Richard
717-227-0048

Emergency Maintenance
1-866-625-1360



From the Manager's Desk...

HAPPY NEW YEAR!!!

I hope everyone had a very enjoyable holiday season. I would like to take this opportunity to thank everyone for their cards, gifts, and tasty treats. I truly appreciate your thoughtfulness and kindness and I have enjoyed sharing this holiday season with all of you.

The community looks so festive this year, with the lights and decorations. Thank you for helping to make our community so beautiful and wonderful.

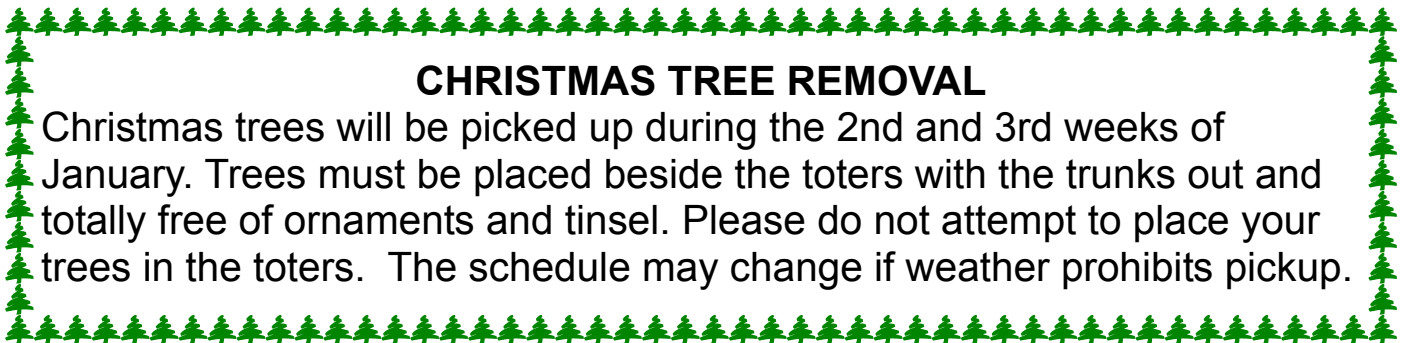
Winter has arrived! Our Service Team will keep after the icy patches on the sidewalks and parking lots; however, since you live here you may be aware of trouble spots first. Please use the ice melt provided if you would happen to see a need. Make sure to contact the Community Management Office if the supply of ice melt needs to be replenished.

In order to make sure our records are up to date, please take a moment to complete the resident information form that is on the 3rd page of the newsletter and return it to me by January 31, 2011. Please complete and return the form, **even if your emergency contact information has not changed.**

We are really excited that Pam Carver has joined us as the new Residential Manager at New Freedom Apartments. Pam was the original residential manger when New Freedom first opened and we are happy she's come back! Welcome Pam!

CHRISTMAS TREE REMOVAL

Christmas trees will be picked up during the 2nd and 3rd weeks of January. Trees must be placed beside the toters with the trunks out and totally free of ornaments and tinsel. Please do not attempt to place your trees in the toters. The schedule may change if weather prohibits pickup.



INCOME CERTIFICATION

Our community was funded by state and federal programs that require a signed certification of each household's gross annual income each year. Approximately 30 days before the due date, you will receive a letter explaining this process and containing an Alternate Certification form and instructions.

This is a self-certification of annual income which is used instead of the 3rd party verifications that were required when you moved in. You will need to answer some questions about your household and provide an estimate of the **total gross annual household income** expected for the next twelve months. This includes wages, tips, commissions, bonuses, pensions, social security or other government benefits, as well as spousal or child support or any other type of regular income. Also, please include interest and/or dividend income from bank accounts, annuities, IRA's, CD's, mutual funds, stocks, or whole life insurance policies. The Residential Manager will contact you to schedule a time to help you complete the form. Please bring the form with you to your appointment.

Please note if you moved in last year, a full-recertification of annual income will need to be done on your first anniversary. The Residential Manager will contact you to schedule a time to meet.

As always, please call or visit the Community Management Office if you have questions or need help.

NEW YEAR'S QUOTES

Bill Vaughan

Youth is when you're allowed to stay up late on New Year's Eve. Middle age is when you're forced to.

Oprah Winfrey

Cheers to a New Year and another chance for us to get it right.

Benjamin Franklin

Be always at war with your vices, at peace with your neighbors, and let each new year find you a better man.

Bill Vaughan

An optimist stays up until midnight to see the New Year in. A pessimist stays up to make sure the old year leaves.

Anonymous

A New Year's resolution is something that goes in one Year and out the other.



Green Gene Says "Freshen the Air!"

Who doesn't love the smell of lemons? Combine 1 teaspoon of baking soda and 1 teaspoon of lemon juice with 2 cups of hot tap water in a spray bottle and use it as an air freshener! Avoid spraying on fabrics.



IMPORTANT PHONE NUMBERS TO REMEMBER

Community Management Office.....(717) 227-9653
 Southern Community Services(717) 227-0048
 EMERGENCY911
 New Freedom Borough(717) 235-2337
 Rose Fire Company(717) 235-4444
(non-emergency)
 Southern Regional Police(717) 235-3944
(non-emergency)
 York Hospital(717) 851-2345
 Memorial Hospital(717) 843-8623
 Hanover Hospital(717) 633-2000
 Poison Control1-800-222-1222
 American Red Cross(717) 845-2751
 York Rescue Mission(717) 845-7662

EMERGENCY MANAGEMENT PLAN

The York County Emergency Management Plan is in place to ensure your safety in the event of an emergency such as fire, chemical spill, or severe weather in the area. If an emergency arises, it will come across the Emergency Alert System, which will provide you with official information. Please tune your TV to WGAL Channel 8 or WLYH Channel 15, or tune your radio to WOYK 1350 AM, WSBA 910 AM, or WARM 103.3 FM. If the Emergency Alert System calls for evacuation, you will be directed to go to the New Freedom Community Center.

We are in the process of updating our Resident Contact & Emergency Contact Information. Please complete the following so we have information to be able to reach you or your emergency contact in the event of an emergency. Please return to the Community Management Office by January 31, 2011, **even if your emergency contact information has not changed.** Thank you.



Name		Home Phone	
Address		Work Phone	
		Cell Phone	
License Plate No. (1)		Email	
License Plate No. (2)		Today's Date	

Emergency Contact Name		Home Phone	
Address		Work Phone	
		Cell Phone	
		Email	